NEC UNIVERGE® UX5000 Mobile Extension

For organizations to thrive, they must be flexible. Customers have come to expect full service from their retailers, care providers, hospitality services and educational institutions 24 hours a day, 7 days a week. Now NEC can ensure you have the tools to stay competitive – wherever you are– with UNIVERGE UX5000 Mobile Extension.

Mobile Extension gives you access to most of the features of your desktop phone from nearly any external communications device. It enables you to use a mobile phone, home phone or other external device to simulate an extension of your office phone. And customers never know you're not at the office! One number access lets them reach you wherever you are.

One-Number Access
With one number access, you can use the same business phone number for both your desktop phone and mobile extension. That way, customers, vendors and business associates dealing with employees need only that single phone number to reach you. The amount of time it takes you to respond to your caller is decreased, and your organization benefits.

Flexible Call Control
Mobile Extension also ensures that you remain in control of your calls. Incoming calls that are not answered by the external telephone can be made to simply follow UX5000 internal routing – including routing to voice mail.

This flexibility even enables you to control who gets through. When you combine Mobile Extension with the UX5000 Call Forward Both Ring feature, both your original desk set and your external telephone ring simultaneously and show Caller ID.[1] Unanswered callers who dial your direct extension can be routed to voice mail – even while internal and transferred calls are not.

Management of Mobile Extension Calls in Progress
Remote Mobile Extension users can access their UX5000 desk set features on the mobile/external phone even when answering a Mobile Extension call. You can transfer the call, place it on hold or insert the caller into a conference – all from the extension.

Access to Most Desktop Telephone Features
Until now, extensions outside the office had no way to access the features of their office communications systems. Offsite workers simply managed without the convenient features of their desktop phones. With the UNIVERGE UX5000 Mobile Extension, they can access their office telephone-based productivity tools right on their remote or mobile devices.

[1]If supported by carrier

Distinguished by Excellence

UX5000

Using Caller ID Routing, the Mobile Extension user can call into the UX5000 Communication Server, gain system dial tone and use the convenient features. Outgoing calls made using this method will present the caller ID assigned to the user's mobile extension, which enables Mobile Extension users to protect the privacy of their home or cell phone numbers.

Additionally, users can dial Service Feature Codes from their mobile/external phones to access UX5000 desktop features, including:

- Account Code
- Call Hold
- Call Pickup (Direct and Group)
- Call Transfer
- Do Not Disturb
- Intercom
- Meet Me Answer (Paging Group)

- Paging
- Park Hold
- Park Hold Answer
- Station and System Speed Dial
- Trunk Access
- Voice Over

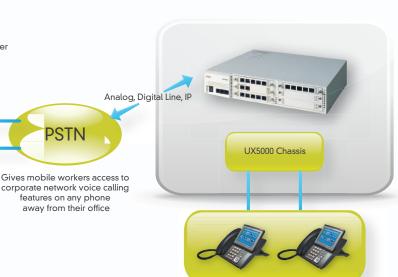For more detailed information on UNIVERGE UX5000 Mobile Extension, go to www.necux5000.com.

Mobile
EXTENSION

FEATURES:
- Hold
- Transfer
- Caller ID Pass-through*
- Incoming Ring Group member
- Department Group member
- DID
- Toll Restriction
- Class of Service
- Intercom
- Paging

Analog, Digital Line, IP

PSTN

Gives mobile workers access to corporate network voice calling features on any phone away from their office

UX5000 Chassis

External Telephone
(Mobile Phone, House Phone, etc)

*If provider allows

To find out more about UX5000 and how NEC's powerful and versatile technology platforms can work for you, contact your local authorized NEC dealer, visit our website at www.necux5000.com or call 800-365-1928.

Empowered by Innovation

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